

NOTES

TO: Honorable Mayor and City Council Members

FROM: Ann E. Wall, City Manager

DATE: August 30, 2017

SUBJECT: Materials for Your Information

Please find attached the following materials for your information:

1. A memo from Mark Holtzman, Chief of Police, regarding quality assurance for body-worn cameras

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Attachment

Memorandum

To: Ann Wall, City Manager
From: Mark Holtzman, Chief of Police
Date: August 30, 2017 
Subject: Quality Assurance for Body-Worn Cameras

As indicated in the May 24, 2017, Notes to Council memo, all officers with the Greenville Police Department (GPD), including detectives, narcotics agents, and other specialized units, are now equipped with body-worn cameras. As a result, GPD policies regarding quality assurance of body-worn camera footage have been updated.

Previously, the Strategic Services Lieutenant would randomly select an officer and review several hours of video from the assigned body-worn camera. Now with every officer having a body-worn camera, the policy is being updated to ensure each officer's footage is being reviewed as part of their annual evaluation. Instead of one Lieutenant reviewing footage, that responsibility will be transitioned to the Shift Watch Commanders for the Field Operations Bureau (Patrol), the Criminal Investigative Bureau Captain and/or Lieutenant for the detectives and specialized units, and the Strategic Services Lieutenant for the Administrative Bureau. While the timing of the reviews will be random and unknown to each officer, throughout the course of the year, the respective Lieutenants will conduct a minimum of one review per officer every year.

Criteria that will be considered are officer safety, professional courtesy/demeanor of the officer, policies being followed, and application of the law. Each criterion will be marked as either meets expectations, exceeds expectations, or does not meet expectations. Again, this information will be reviewed with the officer and incorporated into the annual evaluation. Additionally, this information will be compiled to prepare a departmental annual report on use of body-worn cameras. This updated policy continues with the Department's plan to utilize the 21st Century Policing framework, promoting transparency, legitimacy, and officer safety.

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