

Addendum No. 1

Project Name:	Police Software	Project No.:	RFP# 17-18-09
Prepared By:	Denisha Harris	Date:	October 10, 2017

In accordance with the published timeline for the Police Software RFP, please find below responses to vendor inquiries concerning the RFP.

General Questions, Clarifications & Requirements:

- Since the City does not currently have a dispatch center, how many full-time CAD seats are expected? How many additional personnel will be hired to support this new dispatch functionality?
 - Response: We have 5 seats in our dispatch center and 5 seats at our Emergency Operations Center (EOC). The EOC seats would not be active the same time as the seats in our dispatch center at the GPD.

- Can the City confirm the number of mobile units needed? The RFP states 225 mobile units, but the specifications ask for 450.
 - Response: Depending on the licensing rules of the vendor, if a single Mobile license DOES NOT include using the Smartphone Mobile App in concert with the laptop in the vehicle then we are requesting 450 Mobile licenses OR if a single Mobile license DOES include using the Smartphone Mobile App in concert with the laptop then 225 licenses will cover our requirements.

- With reference to Section 1.4.1 Project Objectives: Would the City explain what is meant by “smart devices”?
 - Response: Smartphones or Tablets

- With reference to Section 3.5.6 Integrations and Interfaces, Interface 11: It appears that the interface from Pitt County 911 to ImageTrend FRMS is outside the scope of the City’s project since it is not providing data to or receiving data from the City directly. Would the City please clarify if this interface is part of the requested system?

- Response: This is not a requirement but an optional item if the vendor can provide such an interface. The purpose is for future expansion should the GPD take on dispatching GFR (Greenville Fire/Rescue).

- With reference to the Specifications worksheet, requirement 1047 in the CAD tab: Do the three agencies listed utilize a single shared CAD solution, or are there different CAD installations at each agency?
 - Response: Each agency Pitt County 911, Pitt County Sheriff and ECU Police have their own licensing with Superior.

- With reference to the Specifications worksheet, requirement 3114 in the Records Management System tab: Can the City offer more information about this interface?
 - Response: This requirement is redundant please refer to the NCIC/SBI interface.

- With reference to the Specifications worksheet, requirement 3277 in the Records Management System tab: Do the two agencies listed share a single RMS solution, or are there different RMS installations at each agency?
 - Response: Each agency (Pitt County Sheriff and ECU Police) have their own licensing with Superior.

- With reference to the Specifications worksheet, requirement 5469 in the Mobile AFR tab: Can the City offer more information about this interface?
 - Response: This requirement is redundant please refer to the NCIC/SBI interface.

- Could the City please provide the total number of CAD workstations?
 - Response: We have 5 seats in our dispatch center and 5 seats at our Emergency Operations Center (EOC). The EOC seats would not be active the same time as the seats in our dispatch center at the GPD.

- The City references interface pricing to CryWolf in the Interfaces worksheet in the pricing forms. Does the City already own CryWolf Software, or does the City desire Superior to propose CryWolf as part of our proposal?

- Response: City owns CryWolf software and has a current license agreement with them.

- Training Services:
 - a. Can the City please provide the total number of dispatchers to be trained?
 - Response: 22 (Includes all primary 17 and 5 backup dispatchers)

 - b. For Mobiles End-User Training (for the optional pricing worksheet), could the City please provide the total number of Patrol Officers that need to be trained?
 - Response: Shorter orientation for 170 Patrol/Investigations/Community Services and other pertinent users
 - 20 FTOs for more in depth for Train-the-Trainer

 - c. For Records Management End-User Training (for optional pricing worksheet), could the City please provide the total number of RMS staff that needs to be trained?
 - Response: In depth with entry up to 10 (Including me, Records, CSS's, Support Spec 3)
 - Inquiry use for Supervisors: 40

 - d. For RMS Investigations, could the City please provide the total number of Investigators/ Detectives?
 - Response: Investigators 50

- For CAD Data Conversion, can the City indicate which of the following elements it wants included with a CAD conversion: Event History, Sites, Premise Alerts, Contact/phonebook?
 - Response: We need clarification on what is being asked about Sites and Contact/phonebook. We intend to have all of the CAD data converted we are unaware of a contact/phonebook in the current CAD that is in use. Sites, if you mean common names we do want those converted or together with our GIS data. The only other item missing would be Unit History, we consider it a part of Event History perhaps you your system these are part of the same but wanted that clarified as well.

- For RMS Data Conversion, can the City indicate which of the following elements it wants included with a RMS conversion: Master Names, Incidents, Case Management, Evidence, Citations, Traffic Accidents, Arrests, Field Interviews, Personnel, Intelligence, Attachments, Tow Records, Mugshots? Booking?
 - Response: We want all of these as part of the conversion though there is little to no data in the Intelligence module so that can be dropped and Field Interviews are part of Cases in our system so there would not be a separate conversion required. Other items we need clarified would be that property is synonymous with what you call Evidence because all property records we need converted. Training records are not mentioned unless you count them with Personnel? Last, we have a separate Internal Affairs system called IA we would like the data converted from this system into a Professional Standards or Internal Affairs system integrated as part of this project.

- For the Freedom Smartphone App Solution, could the City please indicate the total number of desired Freedom licenses?
 - Response: Depending on the licensing rules of the vendor if a single Mobile license DOES NOT include using the Smartphone Mobile App in concert with the laptop in the vehicle then we are requesting 450 Mobile licenses OR if a single Mobile license DOES include using the Smartphone Mobile App in concert with the laptop then 225 licenses will cover our requirements.

- Would you like the electronic copy included in the separate sealed Cost Proposal envelope due to the requirement to include the Pricing Form?
 - Response: Yes.

- Can we receive the Vendor Forms in Word (.docx) format as mentioned/requested in RFP Section 2 and 6.3?
 - Response: Yes. See documents uploaded to this RFP post.