

NOTES

TO: Honorable Mayor and City Council Members
FROM: Ann E. Walker, City Manager
DATE: October 24, 2018
SUBJECT: Materials for Your Information

Please find attached the following materials for your information:

1. A memo from Gary Fenton, Director of Recreation and Parks, regarding the Town Common Gateway Project Kick-off on Sunday, October 28, 2018 at 3:00 p.m. at the Town Common
2. A memo from Tom Barnett, Director of Community Development, regarding 2019-2020 Annual Action Plan Meeting
3. A memo from Eric Griffin, Fire/Rescue Chief, regarding the status of the F/R Assessment Recommendations and Implementation Plan
4. A memo from Mark Holtzman, Chief of Police, regarding Traffic Safety Task Force

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Attachments

Memo

To: Ann Wall, City Manager
From: Gary Fenton, Director of Recreation and Parks 
Date: October 24, 2018
Re: Town Common Gateway Project Kickoff

At a recent meeting of Town Common's Sycamore Hill Advisory Group (*SHAG*), members decided a "project kickoff" would fit well with activities associated with Sycamore Hill Missionary Baptist's Church's Annual Homecoming Celebration, October 22nd-28th, here in Greenville.

The kickoff will provide an opportunity to publically announce the Church's financial commitment to the development of the Gateway Plaza at the park. The kickoff also represents an opportunity to publicize the project's overall fundraising campaign, the proposed categories of giving, and requirements for donor wall acknowledgement. Hopefully, this will encourage other support for this important initiative at Town Common.

Participants will gather at the southwest corner of the park, where the church once stood, at **3 pm, Sunday, October 28th**. Announcements and a short program will follow.

The Mayor, Council and City staff are welcomed to attend the kickoff and celebrate the launch of this long-planned project and this special partnership with Sycamore Hill Missionary Baptist Church.

R&P staff is currently in the process of preparing construction bid documents that are anticipated to be released to the public for competitive bid in November. Contract award for the Gateway construction is anticipated in December. Staff is anticipating a formal groundbreaking for the project in the month of January 2019. Information related to the groundbreaking will be provided to the Council once a date has been determined.

Please let me know if there are any questions.

cc: Michael Cowin, Assistant City Manager

COMMUNITY DEVELOPMENT

MEMO

DEPARTMENT

TO: Ann E. Wall, City Manager

FROM: Thomas Barnett, Director of Community Development Department 

DATE: October 18, 2018

SUBJECT: Notes to Council – 2019-2020 Annual Action Plan Meetings

Community Development's Housing Division will be hosting three public meetings to identify citizen's needs of increasing Affordable Housing, improving neighborhoods, and supporting Non-profit Services providers. These public meetings are scheduled on the days listed below.

- November 13th @6:00pm – Eppes Recreation Center, 400 Nash Street
- November 14th @4:00pm – City Council Chambers, 200 W 5th Street
- November 15th @6:00pm – Barnes Ebron Taft Building, 120 Park Access Road

We extend an invitation to City Council and the Manager's Office to attend these meetings. See attached flyer.

Please contact me at (252) 329-4500 if additional information is needed.

Thank you.

Cc: Ken Graves, Assistant City Manager

MEMORANDUM

TO: Ann E. Wall, City Manager
FROM: Tiana Berryman, Housing Administrator
DATE: October 17, 2018
SUBJECT: 2019-2020 Annual Action Plan Meetings

The Housing Division will host three (3) public meetings in an effort to engage citizens and stakeholders in the planning of the 2019-2020 Annual Action Plan. During the spring of each year, the City submits a plan, serving as the annual application for funding, to the US Department of Housing and Urban Development specifying housing and community development goals and anticipated outcomes for the upcoming program year. In preparation, staff works with the public to identify needs, concerns, and ideas to incorporate in the plan.

The Annual Action Plan meeting topics will include increasing affordable housing, improving neighborhoods, and supporting non-profit service providers. Staff invites the community to participate in the planning process by attending and contributing at any of the public meetings scheduled Tuesday, November 13 through Thursday, November 15, 2018. Meeting locations have been selected for several venues to better accommodate attendees.

Attached is the event flyer. If you have any questions, please let me know.

cc: Ken A. Graves, Assistant City Manager
Thomas Barnett, Community Development Director

GREENVILLE SPEAK UP! WE ARE LISTENING.

Action Plan For 2019–2020

Join the City of Greenville Housing Division to discuss
Housing and Community Development needs

- Topics will include:
- Increasing affordable housing
 - Improving neighborhoods
 - Discussion on non-profit funding

TUESDAY
NOVEMBER

13
6:00 PM

Eppes Recreation
Center
400 Nash St

WEDNESDAY
NOVEMBER

14
4:00 PM

City Council
Chambers
200 W 5th St

THURSDAY
NOVEMBER

15
6:00 PM

Barnes Ebron
Taft Building
120 Park Access Rd



Memorandum

To: Ann E. Wall, City Manager
From: Eric Griffin, Fire/Rescue Chief
Date: October 17, 2018
Subject: F/R Assessment Recommendations & Implementation Plans Status

Listed below is a brief status update on the progress made thus far towards the F/R Assessment Recommendations & Implementation Plan. The bulleted items in this memo are a brief description of the information located on the master document, under the status column. Please let me know if you have any questions or need additional information.

- H/R has created a Compensation & Benefits Committee and they met on 10/5/18
- I met with IT staff to discuss some Project Management Dashboard options on 9/27/18
- I met with HR and CON staff to discuss various options to bring a F/R Strategic Project Manager on board
- Identified 4 new potential F/R I employees (2 are former employees) and scheduled to send job offer letters for employment within 1 week.
- Held staff meeting for all F/R employees and Command Staff Meeting within last quarter. Met with various members of the department, scheduled meetings Shift 1, Station 1 and 3 and had multiple informal discussions. Designated Fridays to meet with various shifts and stations.
- I met with the HR Training Specialist to discuss the need to implement emotional intelligence training for the department on 10/8/18
- Collecting information to start disseminating videos related to departmental information as a method of increased information sharing and improved communication
- I met with the HR Training Specialist to discuss development of intergenerational communication workshop on 10/08/18
- An Employee Appreciation Recognition Ceremony was held on 10/2/18 hosted by Hilton where 70+ employees and family members were in attendance.
- Transferred a F/R shift employee to the Training Division with an assignment to develop and formalize and EMS orientation process
- The Center for Public Safety Excellence Accreditation Peer Review Team is scheduled for an onsite visit the week of 11/11/18. F/R is preparing to sit before the Commission on Fire Accreditation International in March 2019

- F/R is submitting fire data to a national database on a monthly basis and currently working with IT to upgrade the EMS records management system to become compliant with the North Carolina Office of Emergency Medicine new reporting standards.

| Recommendations | Implementation Plan | Timeline | Budgetary Implications | Responsible Party | Status |
|--|--|----------|------------------------|----------------------------------|---|
| | Human Performance Lab (HPL) Evaluation: Week of January 14, 2019 Projected date of job offers –) Week of February 4, 2019 Projected start date of Fire/Rescue Training Academy: | | Mar-19 | | |
| Retention of Current Staff | Create a city wide Retention and Engagement Committee to analyze, evaluate and make recommendations on retention and engagement of employees | | Dec-18 | City Manager Office and H/R | |
| Compensation and Incentives | Create a Compensation and Incentive Committee to evaluate and make recommendations pertaining to compensation, benefits and incentives | | Sep-18 | H/R Director | Compensation & Benefits Committee met on 10/10/18 |
| Leadership | | | | | |
| Increase Visibility of Senior Staff | Develop a regular schedule of visitation and rotation across shifts and stations | | Oct-18 | F/R Chief | Assessment Review - 7/31/18; held meeting for all F/R staff at River Park North on 9/10/18 and also gave updates at Command Staff Meeting on 10/1/18. Chief has had multiple informal discussions with various members of the dept. and scheduled meetings with Shift 1, Station 1 & 3. Fridays are designated days to meet with various shifts and stations. |
| Strengthen accountability of supervisors and line staff by evaluating performance standards against desired competencies | Create a Professional Standards Committee to evaluate performance standards against desired competencies | | Nov-18 | F/R Deputy Chief and H/R | |
| Communication and Emotional intelligence skills based training | Evaluate and make recommendations for implementation of communications and emotional intelligence training for supervisors | | Dec-18 | Professional Standards Committee | Met with HR staff to discuss the need to have emotional intelligence training on 10/8/18 |
| Communication | | | | | |
| Increase opportunities and channels for two-way internal communication among all levels of leadership and line employees | Invite all staff to participate in prescheduled quarterly staff meetings | | Sep-18 | F/R Chief | Completed. Scheduled every quarter. |
| | Create and disseminate informational videos related to departmental information, activities and events | | Oct-18 | Strategic project Manager | Equipment has been purchased. Collected information is developing to start showing video related to departmental information. |

| Recommendations | Implementation Plan | Timeline | Budgetary Implications | Responsible Party | Status |
|---|---|----------|------------------------|-------------------------------------|--|
| Develop an effective inter-generational communication process | Develop and implement an inter-generational communication workshop | Dec-18 | | F/R Safety and Training BC and H/R | Met with HR Training Specialist to discuss development of Intergenerational communication workshop |
| Communicate specific tactics used to carry out the Strategic Plan goals | Regularly update the department on progress towards strategic plan goals. Include updates in quarterly staff meetings and informational videos. | Oct-18 | | Accreditation Manager and F/R Chief | Ongoing |
| | Coordinate with a diverse group of employees during their participation in the annual update of the strategic plan | Nov-18 | | Accreditation Manager and F/R Chief | |
| Create a Staff Committee to review and revise department policies, procedures, protocols and standardize policy and procedure | Review and make recommendations on revisions to the department policies, procedures, protocols and standardize policy and procedure | Feb-19 | | Professional Standards Committee | |
| Develop and communicate expectations for how policies and procedures are consistently interpreted and applied | Evaluate and make recommendations for supervisor training processes related to policies and procedures. | Jan-18 | | Professional Standards Committee | |
| Proactively educate elected and appointed officials about GFRD | Develop and disseminate educational messaging and opportunities for elected and appointed officials | Jan-19 | | Life Safety Educator | |
| Engaging an independent survey contractor to solicit quality of GFR service data on a regular and on-going basis | Evaluate and make recommendations for independent survey contractor options | Feb-19 | | Deputy F/R Chief | |

| Recommendations | Implementation Plan | Timeline | Budgetary Implications | Responsible Party | Status |
|---|--|----------|------------------------|--|--|
| Career Development | | | | | |
| Create a Professional Development Plan | Professional Development Committee to evaluate rank structure, established qualifications, eligibility factors and advancement procedures for every position. Develop and make recommendations for a professional development plan for each position | Mar-19 | | Professional Development Committee | |
| Require employees to develop a career action plan that is then reviewed, approved and incorporated into performance plans | Each employee will develop a career action plan that is reviewed and approved and becomes part of their annual evaluation | Jan-19 | | Shift BC | |
| Evaluate training reimbursement policies and procedures for required certifications | Professional Development Committee will evaluate training reimbursement policies and procedures for required certifications | Dec-18 | | Professional Development Committee and H/R | |
| Employee recognition programs | Employee Recognition Committee will host a newly revamped, employee driven appreciation and recognition event | Sep-18 | | Employee Recognition Committee | Employee Appreciation Recognition Ceremony was held on 10/2/18 hosted by Hilton was well attended. Had 70+ employees and family members to attend. |
| Training | | | | | |
| Re-evaluate the continuing education and competency assessment of firefighters to determine if core and essential functions are consistently able to be met by all firefighters | Professional Development Committee will evaluate and make recommendations on how to establish a yearly firefighter evaluation process to ensure core and essential functions are consistently able to be met | Dec-18 | | Professional Development Committee | |
| Include the involvement of the EMS Medical Director and faculty from Vidant in clinical education | Participate in the Pitt County Con-Ed Committee. Provide regular updates to staff | Sep-18 | | Shift Medic 1 | Staff attending regular meetings |
| Institute a formalized progression process for new providers within the department in consultation with the Medical Director | Develop, establish and implement a formalized orientation process for new EMS providers | Nov-18 | | Professional Development Committee | Transferred F/R personnel to Training Division to develop a formalize orientation process |
| Consider instituting random, independent customer surveys for patients receiving care from GFR | Formalize a process and program for random, independent customer surveys for patients receiving care from GFR | Dec-18 | | Shift Medic 1 | Currently collecting customer service surveys (average 30+ month). Evaluation of formalize process is ongoing; review at Command Staff meeting |


| Recommendations | Implementation Plan | Timeline | Budgetary Implications | Responsible Party | Status |
|---|--|----------|------------------------|----------------------|---|
| Undertake a formal analysis of call volume demands and performance to develop a data-based evaluation of the deployment model (i.e. dispatch procedures) that ensures effective allocation of resources, evaluation of workload, and response | Deployment committee will evaluate and make recommendations pertaining to an independent consulting firm performing formal analysis of call volume demands and performance and develop a data-based evaluation of the deployment model | Jan-19 | | Deployment Committee | |
| Conduct continual analyses utilizing demand, risk, and unit travel times at times of expansion and/or station replacement to ensure that service enhancements couldn't be realized with relocating existing stations as a first option | Conduct formal Station Location Analysis | Apr-19 | | F/R Chief | |
| Formalize a change management process to look at data prior to and after any operational change using a defined set of metrics | Develop and implement a formal change management administrative policy | Sep-18 | | F/R Deputy Chief | Ongoing; DC is currently working on this. |
| Operations Recommendations | | | | | |
| a) Workload | | | | | |
| Evaluate daily-minimum staffing level is a high priority for resources, especially with the Ladder/Tower Truck and Rescue Truck | Deployment Committee will evaluate and make recommendations for daily-minimum staffing levels | Nov-18 | | Deployment Committee | |
| Evaluate peak demand staffing is also an important priority as a potential next step in strengthening the GFRD on-duty firefighter contingent with significant attention focused on current and future workload | Evaluate and make recommendations for peak demand staffing levels | Jan-19 | | Deployment Committee | |
| b) Response Technology and Personnel | | | | | |
| Accountability | | | | | |
| (1) Work with the Pitt County 911 | | | | | |
| Communications Center to: | | | | | |
| (a) institute a performance measurement system benchmarked against national standards; and, | Deployment Committee to include Pitt County 911 will evaluate and make recommendations for a performance measurement system benchmarked against national standards | | | Deployment Committee | |
| (b) to deliver services at an agreed upon level of service. | Evaluate and make recommendations for level of service delivery from Pitt County 911 | Jan-19 | | Deployment Committee | |

| Recommendations | Implementation Plan | Timeline | Budgetary Implications | Responsible Party | Status |
|--|--|----------|------------------------|-----------------------|---|
| Invest in advanced technology such as automatic vehicle location (AVL) on all fire department response apparatus in order to improve response times | Evaluate and make recommendations for advanced technology such as automatic vehicle location (AVL) on all fire department response apparatus | | Jan-19 | Deployment Committee | |
| Consider "auto-enroute" and "auto-arrive" technology to eliminate human interface with these priority time benchmarks | Evaluate and make recommendations for "auto-enroute" and "auto-arrive" technology | | | Deployment Committee | |
| Review and formally evaluate efficacy of "squads" given high call load. Ensure that unintended negative consequences regarding number of vehicles sent to lower acuity calls is abated | Review and formally evaluate efficacy of unit utilization | | Jan-19 | Deployment Committee | |
| Develop response configurations based on AMPDS coding | Evaluate and make recommendations for response configurations based on AMPDS coding | | Jan-19 | Deployment Committee | |
| Establish a hierarchy and/or clarify the hierarchy on medical responses | Evaluate and make recommendations for a hierarchy and/or clarify the hierarchy on medical responses | | Jan-19 | Deployment Committee | |
| c) Standard Cover Determine the expected level of service from GFRD and consistently evaluate the department against that stated level of service or standard of coverage | Evaluate the department against that stated level of service or standard of coverage | | Oct-18 | Accreditation Manager | Accreditation Peer Review is scheduled for 11/11/18 - 11/15/18. Onsite Visit with CPSE is in preparation to set before Commission (CFAI) in March 2019. Standards of cover is in place and extensive work has been completed within the last 3 years. |
| Consider submitting response data to "FIRECARES as a benchmarking source | Evaluate and make recommendations for submitting response data to "FIRECARES" | | Nov-18 | Accreditation Manager | |
| Provide an annual update of data analysis for departmental personnel and city management staff | Provide an annual update of data analysis for departmental personnel and city management staff | | Jan-19 | F/R Chief | Submitted fire data to NFIRS on a monthly basis. Currently working with IT to upgrade records management system in Image Trend to become NEMSIS v3 compliant |



Find yourself in good company

Memorandum

To: Ann Wall, City Manager
From: Mark Holtzman, Chief of Police 
Date: October 22, 2018
Subject: Traffic Safety Task Force

The full NCDMV 2017 Traffic Crash Facts Report has not been published yet; however, the 2017 ranking of cities with populations of 10,000 or more has been posted and sadly, Greenville is still ranked first. A copy of the listing is attached.

As you may recall, we discussed earlier this year creating a Traffic Safety Task Force to address these concerns. The group, made up of representatives from NCDOT, Vidant, ECU, GPD, and Greenville Public Works, has met twice this year. Attached is a quarterly update of the Task Force, showing items completed and in progress from July – September 2018.

It is anticipated the group will meet again after the new year and provide an update on the priority items listed for October – December 2018.

Attachments

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2017 Ranking of Cities with Populations of 10,000 or More
Based on All Reported Crashes From January 1, 2015 through December 31, 2017

| City | Total Crashes | % Alcohol Related Crashes | Fatal Crashes | Non-Fatal Injury Crashes | Ranking | | | | City | Total Crashes | % Alcohol Related Crashes | Fatal Crashes | Non-Fatal Injury Crashes | Ranking | | | |
|----------------|---------------|---------------------------|---------------|--------------------------|---------|------|------|------|----------------|---------------|---------------------------|---------------|--------------------------|---------|------|------|------|
| | | | | | 2014 | 2015 | 2016 | 2017 | | | | | | 2014 | 2015 | 2016 | 2017 |
| GREENVILLE | 14,694 | 2.24% | 29 | 3,634 | 10 | 3 | 1 | 1 | NEWTON | 1,249 | 3.92% | 7 | 284 | 57 | 52 | 47 | 44 |
| ASHEVILLE | 18,316 | 2.82% | 44 | 3,528 | 1 | 1 | 2 | 2 | ALBEMARLE | 1,748 | 2.80% | 5 | 387 | 26 | 32 | 40 | 45 |
| CHARLOTTE | 126,080 | 2.80% | 248 | 34,187 | 7 | 11 | 5 | 3 | EDEN | 1,776 | 4.73% | 3 | 380 | 42 | 45 | 53 | 46 |
| BURLINGTON | 8,808 | 3.41% | 17 | 1,998 | 14 | 16 | 18 | 4 | KERNERSVILLE | 3,347 | 2.63% | 8 | 612 | 46 | 47 | 44 | 47 |
| HICKORY | 10,359 | 1.76% | 21 | 1,695 | 15 | 18 | 6 | 4 | HUNTERSVILLE | 4,476 | 3.24% | 11 | 1,062 | 52 | 52 | 52 | 48 |
| GASTONIA | 9,916 | 3.35% | 32 | 2,942 | 16 | 6 | 9 | 6 | KANNAPOLIS | 4,094 | 3.22% | 4 | 977 | 39 | 44 | 45 | 49 |
| GREENSBORO | 32,509 | 4.09% | 83 | 11,850 | 13 | 13 | 11 | 7 | KINGS MOUNTAIN | 1,556 | 3.60% | 6 | 290 | 66 | 51 | 50 | 50 |
| WILMINGTON | 13,864 | 3.43% | 33 | 3,771 | 2 | 2 | 4 | 8 | ELIZABETH CITY | 1,856 | 2.75% | 3 | 416 | 44 | 56 | 48 | 51 |
| HENDERSONVILLE | 4,099 | 2.12% | 9 | 596 | 22 | 7 | 3 | 9 | MATTHEWS | 5,575 | 1.29% | 2 | 1,008 | 43 | 50 | 51 | 52 |
| MOORESVILLE | 8,026 | 2.50% | 11 | 1,269 | 20 | 15 | 17 | 10 | CLAYTON | 2,161 | 2.96% | 2 | 397 | 58 | 52 | 54 | 53 |
| FAYETTEVILLE | 27,239 | 2.14% | 56 | 6,077 | 18 | 16 | 19 | 11 | WAKE FOREST | 2,553 | 2.86% | 5 | 558 | 60 | 61 | 55 | 54 |
| ROCKY MOUNT | 8,175 | 3.35% | 21 | 1,761 | 3 | 10 | 8 | 12 | HOPE MILLS | 1,956 | 2.97% | 1 | 413 | 45 | 48 | 46 | 55 |
| MONROE | 6,169 | 2.58% | 9 | 1,516 | 8 | 9 | 14 | 13 | REIDSVILLE | 1,492 | 3.49% | 2 | 319 | 54 | 55 | 68 | 56 |
| SALISBURY | 5,758 | 1.93% | 16 | 1,013 | 12 | 8 | 10 | 13 | CARY | 12,325 | 1.77% | 5 | 1,900 | 53 | 57 | 56 | 57 |
| THOMASVILLE | 3,640 | 2.91% | 15 | 782 | 32 | 25 | 12 | 13 | MORRISVILLE | 2,170 | 2.26% | 4 | 355 | 72 | 62 | 57 | 58 |
| HIGH POINT | 10,696 | 3.64% | 30 | 3,251 | 19 | 19 | 14 | 16 | TARBORO | 683 | 3.51% | 3 | 190 | 79 | 67 | 70 | 59 |
| LUMBERTON | 5,521 | 1.67% | 11 | 990 | 5 | 20 | 23 | 17 | SPRING LAKE | 1,316 | 2.28% | 5 | 188 | 76 | 68 | 74 | 60 |
| RALEIGH | 78,284 | 2.65% | 84 | 14,291 | 11 | 12 | 13 | 18 | GRAHAM | 1,100 | 4.36% | 4 | 357 | 66 | 60 | 65 | 61 |
| NEW BERN | 3,719 | 3.28% | 8 | 1,033 | 41 | 28 | 22 | 19 | STALLINGS | 1,420 | 2.61% | 3 | 251 | 56 | 58 | 61 | 62 |
| STATESVILLE | 2,940 | 4.05% | 13 | 1,156 | 27 | 22 | 20 | 20 | MINT HILL | 1,799 | 3.56% | 4 | 474 | 62 | 66 | 69 | 63 |
| WILSON | 6,917 | 2.99% | 14 | 1,345 | 36 | 35 | 43 | 20 | MOUNT HOLLY | 1,044 | 4.98% | 3 | 260 | 59 | 72 | 62 | 64 |
| SHELBY | 3,656 | 2.43% | 7 | 899 | 17 | 14 | 7 | 22 | HAVELOCK | 1,262 | 3.57% | 4 | 225 | 55 | 83 | 60 | 65 |
| LEXINGTON | 2,803 | 3.64% | 17 | 617 | 35 | 35 | 30 | 23 | CHAPEL HILL | 3,506 | 3.08% | 3 | 843 | 61 | 63 | 66 | 66 |
| ASHEBORO | 4,000 | 1.95% | 5 | 912 | 4 | 4 | 16 | 24 | FUQUAY-VARINA | 2,496 | 1.56% | 1 | 426 | 74 | 70 | 75 | 67 |
| MOUNT AIRY | 1,128 | 4.43% | 7 | 458 | 23 | 31 | 31 | 25 | CLEMMONS | 1,774 | 2.14% | 3 | 341 | 73 | 74 | 64 | 68 |
| DURHAM | 40,586 | 2.08% | 51 | 7,111 | 25 | 29 | 28 | 26 | KNIGHTDALE | 2,128 | 2.77% | 1 | 304 | 63 | 64 | 63 | 69 |
| LENOIR | 3,549 | 2.59% | 8 | 611 | 40 | 40 | 27 | 27 | PINEHURST | 1,119 | 2.59% | 2 | 235 | 78 | 81 | 71 | 70 |
| GOLDSBORO | 4,415 | 2.92% | 10 | 1,117 | 9 | 21 | 21 | 28 | ARCHDALE | 1,064 | 3.01% | 2 | 250 | 68 | 82 | 73 | 71 |
| HENDERSON | 3,721 | 1.96% | 3 | 721 | 21 | 23 | 29 | 28 | HARRISBURG | 1,170 | 2.74% | 3 | 172 | 70 | 65 | 67 | 72 |
| ROANOKE RAPIDS | 2,729 | 3.22% | 4 | 541 | 6 | 5 | 24 | 30 | HOLLY SPRINGS | 1,865 | 2.41% | 3 | 327 | 65 | 59 | 59 | 73 |
| WINSTON-SALEM | 25,713 | 3.05% | 66 | 6,127 | 30 | 34 | 33 | 30 | LAURINBURG | 778 | 4.50% | 1 | 335 | 50 | 49 | 58 | 74 |
| CONCORD | 10,980 | 3.08% | 17 | 2,844 | 24 | 24 | 26 | 32 | ELON | 424 | 6.37% | 2 | 74 | -- | 76 | 80 | 75 |
| BELMONT | 3,015 | 2.12% | 10 | 399 | 36 | 30 | 36 | 33 | APEX | 3,638 | 2.61% | 1 | 524 | 75 | 78 | 76 | 76 |
| GARNER | 3,359 | 2.62% | 10 | 834 | 48 | 45 | 39 | 34 | WEDDINGTON | 888 | 2.59% | 1 | 163 | -- | 75 | 76 | 77 |
| LINCOLNTON | 1,240 | 3.39% | 5 | 401 | 38 | 38 | 32 | 35 | MEBANE | 1,417 | 2.12% | 1 | 203 | 71 | 69 | 72 | 78 |
| SANFORD | 3,272 | 2.69% | 11 | 675 | 34 | 26 | 37 | 36 | LELAND | 1,133 | 2.29% | 2 | 193 | 81 | 78 | 81 | 79 |
| SMITHFIELD | 2,625 | 3.16% | 3 | 441 | 28 | 27 | 25 | 37 | CORNELIUS | 1,333 | 3.23% | 3 | 284 | 79 | 80 | 79 | 80 |
| KINSTON | 1,776 | 5.46% | 4 | 766 | 33 | 39 | 34 | 38 | WAXHAW | 1,029 | 3.11% | 0 | 153 | 77 | 77 | 78 | 81 |
| BOONE | 3,993 | 3.46% | 3 | 459 | 51 | 42 | 42 | 39 | WAYNESVILLE | 463 | 6.05% | 1 | 148 | -- | -- | -- | 82 |
| JACKSONVILLE | 7,819 | 2.44% | 6 | 1,280 | 29 | 32 | 34 | 40 | SUMMERFIELD | 480 | 5.00% | 1 | 112 | 64 | 73 | 82 | 83 |
| SOUTHERN PINES | 1,338 | 4.41% | 4 | 392 | 47 | 37 | 41 | 41 | DAVIDSON | 668 | 2.25% | 2 | 115 | 83 | 84 | 84 | 84 |
| MORGANTON | 2,627 | 3.50% | 4 | 520 | 31 | 41 | 38 | 42 | LEWISVILLE | 530 | 3.21% | 2 | 108 | 82 | 85 | 85 | 85 |
| INDIAN TRAIL | 3,980 | 2.94% | 4 | 762 | 49 | 43 | 49 | 43 | CARRBORO | 623 | 4.98% | 0 | 146 | 68 | 71 | 83 | 86 |

This ranking of cities is based on several factors including reported crashes, crash severity, and crash rates based on population.

Traffic Safety Task Force

July-September 2018

| Action Item | Work Completed (July-September 2018) | Work Scheduled but Not Completed | Circumstances Preventing Completion |
|--|--|--|---|
| Enforcement Data | | | |
| Crash Data | - Reviewed 2016/2017 crash data and implemented changes in officer coverage and ticketing approach based on that data - Changes to be implemented Oct, Nov, Dec 2018 - Goal: Upward trend in tickets written and downward trend in crashes | | |
| Bicycle & Pedestrian Safety | | | |
| Adaptive Lighting | | Adaptive lighting at known locations where light towers are currently being used | Waiting on adaptive lighting controls to be installed downtown first. Expected November 2018. Will review the locations at that time |
| Crosswalk on Charles Blvd | Paddleboard installed at Charles near train overpass | | |
| Crash Reduction | | | |
| Delineator Installation | Letter sent to City Manager proposing installation of the following delineator sites: <ul style="list-style-type: none"> • Arlington & Wimbledon • Charles & Turnbury • Charles & Smythewyck • Charles & Oakmont • Charles & Elm • Greenville Blvd & Belvedere | <i>Delineators are scheduled for installation mid-November.</i> | |
| Mutual Aid Check Points | Put plan in place for 4 mutual aid checks to be completed annually - 2 led by GPD and 2 led by ECU | GPD mutual aid checkpoint scheduled for 8/24/18 was canceled due to lack of participation. Another checkpoint is being coordinated for October 27. | Watermelon Festival may have contributed. In lieu of checkpoint, GPD adjusted the schedules of 5 TSU Officers to focus on DWI enforcement |
| Parking Lot Crashes | - Letters sent to business/property owners with top crash rates on 8/17/18 - 1:1 follow-up meetings to offer suggestions | | |

| | | | |
|---|--|--|--|
| Speedboard at Children's World School | Mounted Speedboard at Children's World on Arlington | | |
| Roadway Changes | | | |
| Resurfacing 5th Street | 5th Street Resurfacing completed | | |
| School Safety | | | |
| Ridgewood | Onsite review done - traffic still being directed by GPD officers - final action step would be a permanent traffic signal | | |
| Wintergreen & South Central | Onsite reviews done - satisfied with current plans and safety equipment - final action step would be a permanent traffic signal & removal of school staff from roadway | | |
| Connect SROs with SADD | GPD SROs actively participating with Students Against Destructive Decisions (SADD) in schools | | |
| Media Presence & Messaging | | | |
| Increase media presence | Increase in traffic safety coverage on all media outlets | | |
| Message Boards | Approval obtained for 2 more message boards and 3 more radar trailers | | |
| Priorities for October-December 2018 | | | |
| <ul style="list-style-type: none"> - 10th Street Connector scheduled to open November 2018 - Center Turn Lanes - research on applicable laws, education & enforcement of center turn-lane uses, PSA on proper use of center turn lanes - Development of social media 'packages' and videos that can be shared on all partnering agencies social media platforms - Installation of delineators - Crosswalks - Data being collected for installation & best device for high risk areas: Charles/Ficklen, Moye, 10th/Forest Hills, 5th/Greenway, 5th between Reade/Holly, Elm/Greenway Crossing, Charles/Baseball Field | | | |