

**Parking Management System  
Addendum No. 1**



<b>Project Name: Parking Management System Replacement</b>	<b>Project No.:</b> RFP#19-20-28
<b>Prepared By: Wanda F. House</b>	<b>Date:</b> July 7, 2020

**Please be advised that the proposal submission deadline has been extended to Monday, July 13<sup>th</sup> at 4:00pm**

**Questions submitted for discussion by email:**

1. Question: Would the City please be more specific/elaborate on the types of integration required in the RFP?

**Answer: Please see the responses below.**

2. Question: Would the City please specify which hotel brand is utilizing the current hotel module?

**Answer: The city is currently in the negotiation stage and this information cannot be provided.**

3. Question: The City has required the proposal not exceed 5 pages, does this include the project schedule and data sheets?

**Answer: No**

4. Question: Is the City seeking to replace all of the current enforcement equipment such as handhelds and LPR cameras?

**Answer: No, we are looking at purchasing or leasing pay kiosks.**

5. Question: Is the City looking for on-street kiosks to integrate with current enforcement system?

**Answer: Yes**

6. Question: Can you share the location/address of the parking garage and parking lot?

**Answer: Fourth Street Parking Deck is located at 120 E. 4<sup>th</sup> Street and the Employees parking lot is located at 302 S. Greene Street**

7. Question: How many entrance and exit lanes are in the garage?

**Answer: There will be one entry lane and one exit lane.**

8. Question: How many entrance and exit lanes are in the parking lot?

**Answer: There will be two entry lanes and one exit lane.**

9. Question: Would you consider extending the submission date to 7/17 to provide adequate time for response?

**Answer: The submission date has been extended to July 13<sup>th</sup> at 4:00pm**

8. Question: Can the electronic copy of the proposal be submitted via email? If so, to what email address can it be sent?

**Answer: No**

9. Question: Is it the intent of the City to have one company provide all of the systems in the RFP?

**Answer: Preferred but not required.**

10. Question: Do all of the systems in the RFP have to integrate into one system?

Answer: **No**

11. Question: The RFP is named Parking Management Equipment Replacement. Does the equipment on 4.1 under types of Parking reflect the equipment that the City wishes to replace?

**Answer: Yes, the parking kiosks would be the equipment the city would like to replace. All other equipment would need to be purchased.**

12. Question: If question number 11 is yes, what On-street equipment exists that is to be replaced?

**Answer: Currently we have a few select locations that would need to be replaced; however, the City would like to purchase or lease more kiosks due to expansion in the uptown district.**

13. Question: Under 4.1 Methods of Payment, does item #1 Kiosk mean that a payment Kiosk is to be included in our pricing and installation? How many?

**Answer: Yes, to be determined.**

14. Question: Under 4.2 Integration can you explain the depth and type of integration the City would like to see in the new system?

**Answer: The city would like for any payment for paid parking to be pushed out to our current LPR system and parking handhelds.**

15. Question: Please explain how the parking ticketing handheld equipment is to integrate with the parking cloud server?

**Answer: The city wants the plate information pushed out to the handhelds and LPR system to notify the enforcement officers in real time data of payments received.**

16. Question: Please explain how the existing license plate reader system is to integrate to the parking lane equipment?

**Answer: Please see above.**

17. Question: Please explain how the existing parking lot Kiosk is to integrate to the parking ticketing system?

**Answer: Please see above.**

18. Question: Are existing communication conduits to be used for the new communication or wiring?

**Answer: You will be required to provide your own conduit.**

19. Question: 4.2 what level of integration does the City desire to exist between the United Public Safety's Billing System? What is the purpose?

**Answer: The integration would be required for the pay kiosks. To have data pushed out to enforcement in real time.**

20. Question: 4.2.2 Background – Which manufacturer is currently supplying the City with access cards? Can we get a sample?

**Answer: HID RFID card. A sample cannot be obtained at this time,**

21. Question: 4.2.3 Background – What presale capabilities are needed? (Credit Card, Cash, Voucher, or Mobile).

**Answer: Credit card and mobile.**

22. Question: 4.2.3 Background – The RFP refers to (4) IP cameras, (2) will be located in the entry and exit terminals, where would the other two be located? What interfacing methods will the IP cameras require in order to allow Police monitoring? (i.e., routable cable, IP, etc.)

**Answer: 2 cameras per location. Police will be accessing the license plate data only, no live camera view needed.**

23. Question: 4.2 Integration: Will an API be provided from United Public Safety for integration with handhelds?

**Answer: UPS can accept or provide an API**

24. Question: 4.2 Integration – Further explain what is required with Customized Reports?

**Answer: Retrieve payment data or vehicle information.**

25. Question: Will any civil work be required?

**Answer: No**

26. Question: The proposed credit card reader must be end-to-end (E2E) Encrypted. Is EMV also a requirement or just the P2PE certification?

**Answer: Both**

27. Question: What is the intent of this specification, "Hotel Module"? What task should it accomplish? What Hotel will be involved?

**Answer: The intent is for the hotel room key to integrate with the gate system in the parking deck.**

28. Question: Due to the quantity and degree of integration, would the City consider extending the submittal date to allow for a proper presentation?

**Answer: No**

29. Question: Would the City consider an alternative modern gateless solution using the license plate as the credential, if it included integrated software providing mobile smartphone payments, pay-on-foot machines, 3<sup>rd</sup> party aggregators, data aggregators and BI analysis, dynamic pricing, marketing, enforcement, online prom code validations, occupancy data, auto generated customer surveys, and single source reporting modules for a fixed monthly fee to manage the entire city operations, allowing you to partner with a single source for all off-street parking operations that will save considerable capex and ongoing opex PARCS and labor costs over the lifespan of a gated system while also enhancing the customer experience with zero friction at the access points?

**Answer: No**

30. Question: Do you anticipate extending the bid due date?

**Answer: Please see the notice at the beginning of the addendum**

31. Question: Can you please advise which parking lots are included in the subject RFP?

**Answer: All city owned parking lots in the uptown area. Please visit [parking.greenvillenc.gov](http://parking.greenvillenc.gov) to see all the lots owned or operated by the city.**

31. Question: What additional details are you willing to provide, if any, beyond what is stated in the bid documents concerning how you will identify the winning bid?

**Answer: All details are presented in the RFP**

32. Question: Was this bid posted to the nationwide free bid notification website at [www.MyGovWatch.com/free?](http://www.MyGovWatch.com/free?)

**Answer: No**

33. Question: Other than your own website, where was this bid posted?

**Answer: Our website suffices for public advertisement**

34. Question: Are digital signs needed at the employee lot and egress of the parking garage?

**Answer: Only at the parking deck.**

35. Question: Is the parking garage located at Contache & E 4<sup>th</sup>? This garage shows two entry & two exit lanes.

**Answer: Yes, there will be only one entry and one exit.**

36. Question: What is the total number of employees using the employee lot? What is the total spaces at this lot?

**Answer: The number of employees may vary there are approximately 80 spaces in the lot.**

**End of Addendum #1**