



Request for Information (RFI) –
RFI#20-21-16
“Body Worn Camera/Dash Camera”

Interested firms must respond to this RFI by
November 24, 2020 at 4:00 pm

***A Virtual or In-Person Demo may be scheduled**
CDC Guidelines will be followed for In-Person
Demos*

Requesting Department:
City of Greenville Police Department
500 South Greene Street
P.O. Box 7207
Greenville, North Carolina 27835

Contact for Questions:
Denisha Harris, Financial Services Manager
Telephone: 252.329.4862
Email: dharris@greenvillenc.gov

Issue Date: November 10, 2020

OBJECTIVE:

This is a request for information only and does not constitute a commitment implied or otherwise, that The City of Greenville will initiate a procurement action in this matter. Further, the City of Greenville will not be responsible for any cost incurred by responders in furnishing any information.

This Request for Information (RFI) is being issued to conduct market research to identify firms capable of providing a body worn camera (BWC) system including a camera and dash camera. The information collected through this RFI may be used by the City to develop future solicitations(s) for **“Body Worn Camera System (BWC) and Dash Cameras”**.

OVERVIEW:

The Greenville Police Department (GPD) is in search of a body worn camera (BWC) system including a camera and dash camera and a digital file management system for the associated audio/video (a/v) files, installation services, and maintenance, that will allow for the capture and preservation of interactions between police officers and the public. Critical to the project is to minimally impact officers’ time required for entering data into the system related to an event type or case number, and the time required to transfer digital files from the BWC to the a/v management system.

REQUESTED INFORMATION:

The RFI should specifically address the following items:

1. Company history/background.
2. Customer base you currently support. Customer references would be appreciated as well.
3. Describe your company’s most recent efforts that have distinguished your product from other suppliers.
4. Affirm your ability to meet or exceed the specifications listed below.
5. Provide list of infrastructure needs, storage recommendations, training options, and implementation outline.

Body Worn Camera (BWC) Specs:

- Must integrate with the Dash Camera, CAD, and RMS for tagging and labeling videos
- Interchangeable batteries
- In Car Charger for the BWC
- Multiple holders/mounts for the BWC
- BWC acts as the Mic for the Dash Camera system
- BWC can be activated automatically via the dash camera, CAD dispatch, or some type of remote activation.

- Battery must last longer than 12 hours
- Smartphones App compatible with Android and Apple
- Electronic transfer of videos and footage
- Case management for investigations
- Video enhancement features such as transcription, snapshots, and redaction
- HD Videos
- Wireless uploading
- Multi-bay docking stations
- Fast charging options/wireless charging options
- Hands-Off approach to video recording, tagging, downloading

Dash Camera (DC) Specs:

- Dash Camera Specs
 - HD Videos
 - Integration with the BWC
 - Wireless Uploading
 - Integration with CAD/RMS
 - Activation via vehicle mechanism such as speed, blue lights, sirens, CAD dispatch, remote activation
 - Multiple camera views
 - Multiple mounting options
- *Detailed list of infrastructure needs, storage recommendations, training, and implementation

SUBMISSION INSTRUCTIONS:

Submit responses either in electronic or hard copy by Tuesday, November 24, 2020 at 4:00 pm to Denisha Harris at dharris@greenvillenc.gov. **Please note that files larger than 10MB cannot be received.** If submitting electronically, please include in the subject line "RFI 20-21-16". If submitting a hard copy, please include "RFI 20-21-16" **"Body Worn Camera/Dash Camera"** on the outside of the envelope. Hard copies should be mailed to:

City of Greenville, Purchasing Division
 c/o Denisha Harris
 201 West 5th Street
 Greenville, NC 27858

ATTACHMENT A: Body Worn Camera System/DASH CAMERA

The undersigned, having carefully read and considered the Request for Information for the above referenced project, does hereby offer to provide such information on behalf of the City in the manner described and subject to the terms set forth in the attached Request For Information.

Respondent acknowledges that their firm is qualified in this area of work and employs experienced personnel able to provide the required services. The City may request information substantiating the indicated requirements. Failure to provide this information may result in a Respondent's submittal being declared non-responsive.

The undersigned further states that this submittal is made in good faith and is not founded on, or in consequence of, any collusion, agreement or understanding between themselves or any other interested party.

NAME OF PERSON OR ENTITY SUBMITTING RFI DOCUMENT:

SIGNATURE OF AUTHORIZED REPRESENTATIVE:

PRINTED NAME OF AUTHORIZED REPRESENTATIVE:

TITLE OF AUTHORIZED REPRESENTATIVE:

ADDRESS:

PHONE:

EMAIL:

***** PLEASE COMPLETE THIS FORM AND RETURN WITH SUBMISSION *****