

NOTES

TO: Honorable Mayor and City Council Members
FROM: Ann E. Wall, City Manager
DATE: June 16, 2021
SUBJECT: Materials for Your Information

Please find attached the following materials for your information:

1. A memo from Tom Barnett, Director of Planning and Development Services, providing an update on the Insurance Services Office (ISO) Building Code Effectiveness Grading
2. Letter from Dr. John L. Silvernail, Pitt County Health Director, thanking staff for dedication and support to help distribute the COVID-19 At-home tests
3. A letter from Anthony C. Cannon, General Manager/CEO of Greenville Utilities, regarding an annual temporary conversion to chlorine

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Attachments

Planning and Development Services

MEMO

Department

TO: Ann Wall, City Manager

FROM: Thomas Barnett, Director of Planning and Development Services



DATE: 6-11-21

SUBJECT: Notes to Council: ISO – Building Code Effectiveness Grading Schedule Update

As you are aware, the City of Greenville recently received its updated Building Code Effectiveness Grading Schedule results from the Insurance Services Office (ISO).

The BCEGS is a filed advisory rating program. It includes rating credits for commercial, business owners, homeowners, and dwelling lines of insurance. It assesses the building codes in effect in a particular community as well as how the community enforces its building codes. The credits apply to various ranges of classifications (1-3, 4-7, 8-9, 10). The scale is from 1 to 10 with 1 being the best rating and 10 being the worst rating. Buildings in communities with classifications of 9 and lower (down to 1) will receive a rating credit. A classification of 10 will receive no credit. Classifications of 1-3 will receive the highest credit. Classifications of 4-9 will receive intermediate credits.

The City of Greenville's previous rating was "9" in both Commercial and Residential. The single reason for the previous rating is the State of North Carolina had not updated its building code editions in many years prior, and this is not something a jurisdiction can do on its own. The state regulates the adoption of building codes through the Building Code Council. We are glad to announce that the City's new ratings are much better as the codes editions have since been updated. The new ratings are now "4" for Commercial and "5" in Residential.

We will review the details of the survey to find other areas (such as education, training, staffing levels, Public Awareness programs, more detailed Inspection and Plan Review Checklist, etc.) in which we could improve our rating even more in years to come to provide a better insurance rating for our community.

The notification letter from ISO is attached and please feel free to contact me if you have any questions regarding this ISO BCEGS information.

Attachment: ISO BCEGS Notification



1000 Bishops Gate Blvd., Suite 300
Mt. Laurel, NJ 08054

tel. 1 800 444-4554

June 2, 2021

Mr. William Mills, Chief Building Inspector
Greenville
201 W. 5th St., P.O. Box 7207
Greenville, NC 27834

RE: Building Code Effectiveness Grading Schedule Results
Greenville, Pitt County, NC

Dear Mr. Mills:

We wish to thank you for the cooperation given to our representative, Wayne Fox, during our recent survey. We have completed our analysis of the building codes adopted by your community and the efforts put forth to properly enforce those codes. The resulting Building Code Effectiveness Grading Classification is 5 for 1 and 2 family residential property and 4 for commercial and industrial property.

The Insurance Services Office, Inc. (ISO) is an insurer-supported organization with the primary mission of providing advisory insurance underwriting and rating information to insurers. There is no requirement that insurers use our advisory material. Insurers may have adopted, or may be in the process of adopting, an ISO insurance rating program that will provide rating credits to individual property insurance policies in recognition of community efforts to mitigate property damage due to natural disasters. These insurers may use the Building Code Effectiveness Grading Classification we have recently developed for your community as a basis for the credits used. While individual insurers may use different credits or different effective dates, the ISO program will apply credits to new construction within Greenville that has been issued a Certificate of Occupancy in the year of publication and forward.

We will email our report which provides additional information about our classification process and how we have graded various aspects of your community's building codes and their enforcement.

We want to highlight the fact that the Building Code Effectiveness Grading Schedule is an insurance underwriting and information tool; it is not intended to analyze all aspects of a comprehensive building code enforcement program nor is it for purposes of determining compliance with any state or local law or for making property/casualty loss prevention and life safety recommendations.

If you have any questions about the Classification that was developed, please let us know. Additionally, if you are planning on any future changes in your building codes or their enforcement,

please advise us as these changes may affect our analysis and your community's grading classification.

Sincerely,

BCEGS Notification Team

Insurance Services Office

Phone: +1.800.444.4554

Email: BCEGSNotifications@iso.com

Enclosure

cc: Ms. Ann Wall, City Manager
Greenville
200 W. 5th St., P.O. Box 7207
Greenville, NC 27834

RECEIVED

JUN 15 2021

CITY MANAGER'S OFFICE

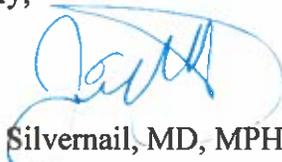
June 7, 2021

Ann Wall
City of Greenville
200 West Fifth Street
Greenville, NC 27835

Dear Ms. Wall,

On behalf of Pitt County Health Department, I want to thank you and your staff for volunteering and showing support and dedication to helping distribute COVID-19 At-home tests as part of the "Say Yes! COVID Test" initiative, sponsored by the Centers for Disease Control and Prevention, the National Institutes of Health, and the North Carolina Department of Health and Human Services. Your organization was critical to the success of this effort by helping pick up and distribute the test kits to residents in our community. Thank you for informing these individuals about the opportunity to obtain a test kit by actively promoting the campaign, and proactively supporting the project. With your support, this testing initiative brought thousands of test kits to members of our community, and has gone a long way towards our goal of distributing 40,000 tests to Pitt County households by the end of the project. We would not have had success with approaching this goal without the support and generosity of volunteers like you. Thanks for all that you have done. Your willingness and dedication of your time and resources are deeply appreciated.

Sincerely,



John L. Silvernail, MD, MPH
Pitt County Health Director

Cc: Elizabeth A. DiNenno, PhD, Centers for Disease Control and Prevention





RECEIVED

JUN 15 2021

June 9, 2021

CITY MANAGER'S OFFICE

Ms. Ann E. Wall
City Manager
City of Greenville
Post Office Box 7207
Greenville, North Carolina 27835

Dear Ann:

In December 2002, Greenville Utilities changed the disinfectant used in our drinking water from chlorine to chloramines, which is a mixture of chlorine and ammonia. This change was made to improve drinking water quality and meet new federal/state drinking water regulations. Chloramines are an effective disinfectant and also reduce the level of byproducts that are regulated by the US Environmental Protection Agency.

State drinking water guidelines recommend that water systems using chloramines periodically switch back to free chlorine (chlorine alone) for a period of time. The temporary use of chlorine will ensure that a high level of disinfection is maintained throughout the water distribution system.

Attached is a news release that we plan to distribute to the local media in reference to our conversion to chlorine as a disinfectant in our water treatment process. I'm providing this information to you in the event you feel it is appropriate to inform any members of your staff and/or town officials before the conversion, which begins June 21 and continues through August 2. In addition to the news release, our Public Information Office has prepared other communications to inform the public of the conversion.

If I can provide further information, please let me know.

Sincerely,

A handwritten signature in black ink that reads "Anthony Cannon".

Anthony C. Cannon
General Manager/CEO



June 17, 2021

NEWS RELEASE

FOR IMMEDIATE RELEASE

Contact: Steve Hawley
Public Information Officer/
Communications Manager
252-551-1522
hawleysl@guc.com

GUC: Annual Temporary Conversion to Chlorine

Beginning June 21 and continuing through August 2, Greenville Utilities will temporarily change the disinfectant used in the water treatment process. GUC will be using chlorine rather than chloramines during this period of time.

Since December 2002, GUC has used chloramines, a mixture of chlorine and ammonia, as the disinfectant in its water treatment process. "Chloramines are an effective disinfectant and also reduce the level of byproducts that are regulated by the US Environmental Protection Agency," said Randy Emory, Director of Water Resources. "State drinking water guidelines recommend that water systems using chloramines periodically switch back to free chlorine (chlorine alone) for a period of time. This brief, scheduled change in disinfectant is a standard water treatment practice to keep water mains clean and free of potentially harmful bacteria throughout the year."

During the temporary switch to free chlorine, customers may notice a slight change in the taste or smell of their tap water. The mild chlorine taste and smell is normal and poses no health risk. Most customers will not need to take any precautions as the water remains safe to drink and is treated according to both state and federal standards. People and businesses that normally take special precautions to remove chloramines from tap water, such as dialysis centers, medical facilities and aquatic pet owners, should continue to take the same precautions during the temporary switch from chloramines to free chlorine.

For additional information, please go to guc.com or contact GUC at 252-551-1551.