

Pavement Management System

Addendum No. 1



Project Name: Pavement Management System	Project No.: RFP# 21-22-31
Prepared By: Jon Hoggard	Date: 04-29-2022

General Questions, Clarifications & Requirements:

Question:

What specific deficiencies of PAVER were not serving the City's needs?

Answer:

1. Lack of technical support with PAVER.
2. Limit on how many road segments you can query at once. (Limit of 9)
3. Limit on future budget analysis.
4. Data management and project planning are more easily done outside of program in Excel.
5. Lacks work order creation or export features.

Question:

Is the City looking for a system that can predict and manage the needs of other asset classes that may align with roads, such as water, sewer, etc.?

Answer:

The City's primary focus is on Pavement Management. If there are other optional products or services that are value added, the City would allow them to be identified. These items would need to be clearly identified as optional along with all related costs to the City.

Question:

Request to submit an electronic copy of a Flash drive to be received by the submission due date (May 3, 2022, 5:00pm ET) and provide post signed and authorised proposal prior to submission due date (will provide date stamp evidence of posting).

Answer:

The City will allow the electronic submission of the Proposal via email. Inbound email attachments have a maximum size limitation of 35 megabytes. It is the responsibility of the proposer to ensure that delivery of all material is made and confirmed by an agent of the City prior to the submission due date.

Question:

Would it be acceptable to undertake a product / service demonstration date virtually, through an online communication media such as Microsoft Teams, Google, Zoom, etc. to meet with your proposed dates?

Answer:

The City prefers that a representative for the company be present in person at the City of Greenville Public Works building located at 1500 Beatty Street, Greenville, N.C. for the duration of the demonstration. However, if all reasonable attempts by the proposer to meet in person on the proposed dates have been made, the City will allow a demonstration to be held online using Microsoft Teams or Zoom for one of the proposed dates.

Question:

Request to provide an extension of the due deadline for the Proposal from 05/03/2022 to 05/17/2022.

Answer:

The original proposal submission date will not be extended.

Question:

Request that Proposal submissions be entirely electronic.

Answer:

The City will allow the electronic submission of the Proposal via email. Inbound email attachments have a maximum size limitation of 35 megabytes. It is the responsibility of the proposer to ensure that delivery of all material is made and confirmed by an agent of the City prior to the submission due date.

Question:

In reference to Requirements Table, Item 41. Can you provide us with a list of the City's Information Technology environmental standards for review?

Answer:

- Database and Application Servers: Microsoft Windows Server 2019
- Database: Microsoft SQL Server 2019
- Browsers: Google Chrome, Microsoft Edge, Internet Explorer
- Encryption/HTTPS: All data secured in transit and at rest (preferred), TLS 1.2 or higher
- GIS: ArcGIS 10.5.1 (upgrading to 10.9 soon), GIS data via SDE/Geodatabase data direct connection or ArcGIS REST web service
- Two-Step Authentication preferred if offered by the solution
- Follow all regulatory data controls as applicable (HIPPA, PCI DSS, GDPR, etc.)
- True integration with Active Directory using SAML SSO or LDAP

End of Addendum No. 1