

Greenville Area Transit (GREAT):

is owned and operated by the City of Greenville as the Transit Division of the Public Works Department. It is the policy of GREAT to provide equal opportunities to all people who participate in, or are the recipients of, the GREAT services.

SERVICE HOURS

The GREAT Bus system is currently operating on an altered schedule that was put in place during the COVID-19 pandemic. This includes limited hours Monday through Friday, and no Saturday service. The GREAT Bus system will return to full service at a time still to be determined. The current, altered operating hours are listed below.

Weekdays: 7:25 a.m.-5:15 p.m.

Saturdays: No service

Sundays: No service

Holidays with no service

New Years Day	Memorial Day
Independence Day	Labor Day
Thanksgiving Day	Christmas Day

FARES

The GREAT Bus system is currently operating as a fare-free service as a result of its limited service at this time. Fares will be reinstated once the transit system returns to normal service.

Regular one-way	\$1.00
Regular unlimited ride day pass	\$2.00
Discount one-way	\$0.50
Discount unlimited ride day pass	\$1.00
Regular 22-ride punch pass	\$20.00
Regular 44-ride punch pass	\$40.00
Discount 22-ride punch pass	\$10.00
Discount 44-ride punch pass	\$20.00
Book of 100 single-ride tickets	\$90.00

All tickets and passes can be purchased in advance of riding by visiting the ticket booth inside the G.K. Butterfield Transportation Center (600 South Pitt Street). The discount fare is equal to half the regular fare. Persons 65 years of age or older and persons with a disability are eligible for the discounted fare. To obtain the discount fare, passengers must present a GREAT discount fare ID or a Medicare card to the driver upon boarding. Veterans with disabilities and a valid veterans identification card can ride at no charge. For more information, please call 252.329.4532.

HOW TO RIDE

The bus will stop at designated bus stops along each route. When the bus approaches, check the route number above the windshield to ensure you have the right bus. For safety reasons, passengers may only get on or off at designated bus stops. As you board, please have exact change, a fare pass, or a ticket ready. To notify the driver that you want to exit, pull the cord above the windows and the bus driver will stop at the next stop along the route. If you have questions about reaching your destination, please call a customer service representative at the number and times listed. At other times, please ask the driver.

BICYCLES

Bicycles are permitted in the special rack that is located on the front of all GREAT buses at no additional fare. This rack will hold two bicycles at one time. Passengers must load and unload their bicycles.

NEXTBUS

To find out when the next bus is visiting your bus stop, riders can follow the instructions on the bus stop sign, or get the information by calling 252.378.3013 or visiting nextbus.com.

ACCESSIBILITY

All GREAT buses are wheelchair accessible and can hold up to two wheelchairs at a time. For more information about accessibility of the GREAT buses, please call 252.329.4532.

For TTY service, please call North Carolina Relay at 1.800.735.2962 and request to be connected to GREAT.

Persons with a disability that prevents them from using GREAT buses may qualify for the paratransit service provided by GREAT through the PITT Area Transit System (PATS). This is a special van curb-to-curb service that is available only to qualified disabled applicants. For more information, please call 252.329.4532.

HAVE A GREAT RIDE!

Please take a seat if one is available, then sit back and enjoy your ride! For your safety, comfort, and convenience: there is no eating, drinking, smoking, use of profanity, playing of loud music, blocking of the aisles or exits, or carrying of any flammables or weapons onboard any bus. All buses are equipped with audio and video recording equipment.



RIDE GUIDE

252.329.4532
greatbus.greenvillenc.gov

